



Furniture Repair Technician

With more than 40 years in the retail industry, Homemakers Furniture is a leader in providing affordable home furnishings to the state of Iowa. We seek employees who are dedicated and passionate about their work. We are seeking highly qualified and motivated furniture repair technicians, or those willing to learn!

BENEFITS

When you join the Homemakers team, you are joining a family-operated organization with a rich 40-year history in the retail industry. With the backing of Nebraska Furniture and Berkshire Hathaway, we are continuing to grow. With our family and growth-oriented culture, a career with Homemakers includes great opportunities for advancement, set schedule options, competitive pay, and fantastic benefits.

AS A FULL-TIME EMPLOYEE, YOU WILL ENJOY THE FOLLOWING BENEFITS:

- Comprehensive paid training program
- Medical, dental and vision insurance
- Pre-tax Flexible Spending Accounts (health and dependent care)
- Company-paid life insurance
- 401(k) with company match
- Profit sharing
- Short-term disability
- Employee assistance program
- Employee discounts (including Nebraska Furniture Mart)
- Closed most major holidays
- Paid time off
- Paid holidays
- Opportunities for advancement

POSITION SUMMARY

Repairs, touches up and rebuilds all furniture products, including, but not limited to: case goods, upholstery, bedding, items being delivered via delivery providers and customer pick-ups. Repairs all furniture merchandise to a sellable condition. Generally working with more complex repairs and rebuilds that require more experience to complete. This includes repairing tops, mixing custom stains for color matching, stripping and finishing, as well as building or rebuilding a product through the use of larger/more complex power tools.

ESSENTIAL POSITION ACCOUNTABILITIES

- Evaluate each piece of furniture to determine the type of wood and/or upholstery repairs, parts, and materials needed to complete the job
- Upholstery Repairs: Remove and install upholstery panels, springs, frame repairs, leather repairs, mechanisms, minor electrical and hand sewing
- Case Goods: Burn-ins, refinishing, joinery, match colors and simulate wood grains
- Continually meet the monthly standard of repairs
- Perform in-home furniture repairs and inspections as needed
- Maintain all shop tools, materials and service vans to remain in safe operating condition
- Report all safety issues to manager and document as needed
- Complete all required documentation of repaired product and movement of product
- Operate repair van and travel throughout the state
- Provide feedback to management regarding efficiencies, safety and productivity
- Follow all operational and safety procedures
- Additional duties may vary as assigned

EDUCATION/WORK EXPERIENCE REQUIRED

- High School Diploma or GED
- Technical or Trade School Certificate
- Furniture repair experience
- Maintain a valid driver's license and satisfactory driving record

KNOWLEDGE, SKILLS AND ABILITIES

- Analytical skills
- Basic working knowledge of computers
- Ability to work nights, weekends and/or early-morning hours based on company needs
- Work independently
- Strong customer service skills
- Ability to work in a fast-paced environment with high customer contact

BEHAVIORAL EXPECTATIONS

- Respect - Follows Homemakers Core Values of honesty, integrity, customer loyalty, quality products and services, teamwork and cost effectiveness.
- Motivation - Commitment to the assigned task. Sets and achieves challenging goals, demonstrates persistence and overcomes obstacles. Measures self against standard of excellence. A self-starter. Takes calculated risks to accomplish goals.
- Quality - Demonstrates accuracy and thoroughness. Looks for ways to improve and promote quality. Applies feedback to improve performance. Monitors own work to ensure quality.
- Quantity - Willing to work with a sense of urgency. Meets productivity standards, completes work in timely manner and strives to increase productivity.
- Teamwork - Demonstrates a willingness to work with a team.
- Adaptability - Demonstrates a willingness to adapt to changing circumstances and workflow.
- Attendance - Is consistently at work and on time. Ensures work responsibilities are covered when absent. Arrives at meetings and appointments on time.

PHYSICAL EXPECTATIONS

- Stand/sit for long periods of time
- Bend and lift frequently
- Push and pull objects
- Ability to lift 50 lbs. and more with assistance

ENVIRONMENTAL CONDITIONS

- Will work indoors and outdoors
- Conditions may include hot/cold temperatures, dusty surroundings and noisy work environment

Background check, pre-employment drug screen and physical/lift test are required.

Homemakers is a tobacco- and drug-free workplace. EOE