

## BERNHARDT - WARRANTY INFORMATION

This warranty applies to Bernhardt Furniture Company's residential upholstery products. The term "upholstery products" refers specifically to Bernhardt Upholstery products and has no implication, directly or indirectly, to any Bernhardt Case Goods products (which include, without limitation, upholstered beds and dining room chairs). Bernhardt Upholstery products are those products listed and displayed exclusively in any Bernhardt Upholstery products catalog, in printed form or as displayed on the Bernhardt Internet web page.

In Bernhardt's Limited Warranty, "lifetime" is defined by the life of the original cover. Re-covering the frame voids all warranties because in re-covering, some or all components may be changed. This warranty applies under normal, non-commercial use and terminates in the event that the product is transferred by the original retail purchaser to another party. Improper cleaning voids any warranty. This warranty does not cover damage as a result of misuse, abuse, accident, commercial use, institutional use, or shipping damage. Because of the craftsmanship involved and the natural materials used in the manufacturing process, minor variations will occur from piece to piece. Therefore, this warranty does not cover such minor differences between your furniture and floor samples, printed illustrations and video or Internet displays.

This warranty does not cover floor samples or products designated "AS IS" at time of purchase.

All warranty periods indicated in this warranty begin on the date that your furniture is initially shipped to the Bernhardt Authorized Dealer.

### FRAMES AND SPRINGS

Bernhardt warrants to you, the original retail purchaser, protection against manufacturing defects of frames and springs. This warranty applies for the lifetime of the product as long as the product remains upholstered in the original fabric and is used under normal wear in normal conditions.

### CUSHIONS

Bernhardt warrants to you, the original retail purchaser, protection against abnormal loss of resiliency of the upholstered furniture, for three (3) years. Abnormal wear and abnormal loss of resiliency should not be confused with softening and flattening of the foam and fibers, which are considered normal wear, and are not defects.

### FILLING MATERIALS

Bernhardt warrants to you, the original retail purchaser, protection against loss of resiliency of filling materials for three (3) years. Compressing of polyester with use is not considered loss of resiliency. From time to time, your upholstered furniture will need "fluffing up" as any upholstered furniture should be regulated with use.

### RECLINING MECHANISMS



Bernhardt warrants to you, the original retail purchaser, protection against manufacturing defects of the: (i) black metal, patented parts of non-electronic reclining mechanisms for three (3) years; and (ii) the parts of electronic reclining mechanisms for two (2) years.

### **SLEEPER MECHANISMS**

Bernhardt warrants to you, the original retailer purchaser, protection against manufacturing defects of the sleeper mechanism for three (3) years.

### **MATTRESSES**

Bernhardt warrants to you, the original retail purchaser, protection against manufacturing defects and the loss of foam resiliency of the innerspring sleeper mattress, excluding cover, for five (5) years. Softening of foam is a normal condition and does not constitute a loss of resilience.

### **AIR MATTRESSES**

Bernhardt warrants to you, the original retail purchaser, protection against manufacturing defects of the air sleeper mattress for three (3) years and the air mattress pump for one (1) year.

### **FABRICS**

Are warranted only to the extent of the warranty provided to Bernhardt by its fabric suppliers. Since manufacturers of upholstery fabrics do not guarantee their products for wearing quality, color-fastness, shrinkage, wrinkling and stretching, those properties are not covered under this warranty.

### **WASHED FABRICS**

Some fabrics are washed to achieve a more relaxed appearance and softer feel. Wrinkling, puckering and shade variations are a natural result of washing and should not be considered defects.

### **LEATHERS**

Since leather manufacturers do not guarantee their products for wearing quality, color-fastness, shrinkage, wrinkling and stretching, those properties are not covered under this warranty. Leather is a natural material, every hide uniquely enhanced by natural features. Wrinkles, scratches, insect bites, healed scars and other natural markings should not be considered flaws. Color variations occur normally within a hide and from hide to hide as no two hides are alike.