

COASTER - WARRANTY INFORMATION

Coaster Co. of America warrants that its merchandise are free from manufacturing defects (workmanship and/or material) and will either give credit or replace defective parts for a period of up to one (1) year from the date of purchase in accordance with the conditions set forth below.

If a manufacturing defect is found, Coaster should be notified promptly of the defect and supplied a copy of the invoice and delivery ticket. Inspection by a Coaster employee or representative may be necessary to verify that a manufacturing defect exists or you may be required to submit samples to Coaster along with a digital image of the defects.

If replacement is required in accordance with this warranty and the defective material or merchandise has been discontinued or unavailable, Coaster reserves the right to select and supply similar merchandise or offer full credit for the merchandise; otherwise the same material or merchandise will be supplied for replacement purposes.

THE FOLLOWING EXAMPLES ARE NOT CONSIDERED DEFECTS:

- Colors may vary slightly from the photo because of photography and printing tolerances.
- Foam will soften slightly.
- Sizes are stated in U.S. standard measurements while the actual sizes are manufactured using the metric system.
- There are no exchanges or refunds on any pillows or toppers sold.
- No returns for buyer's remorse.

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UPHOLSTERY WARRANTY

Frames Used in Upholstered and Leather Products – Limited Lifetime Warranty

A Limited Lifetime Warranty applies to all frames used in sofas, couches, love seats, upholstered chairs, ottomans, sectionals and sleepers.

Lifetime means the normal useful life of the product. COA, Inc. will pay, within one (1) year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from COA, Inc., or a repair center designated by COA, Inc., at no charge to the original retail purchaser. After one year from the date of purchase, the frame warranty covers replacement parts only and the original retail purchaser will be responsible for labor, packing and all shipping and transportation costs.



Motion Upholstery – 5 Year Limited Warranty

A Limited Lifetime Warranty applies to all frames used in sofas, couches, love seats, upholstered chairs, ottomans, sectionals and sleepers.

Lifetime means the normal useful life of the product. COA, Inc. will pay, within one (1) year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from COA, Inc., or a repair center designated by COA, Inc., at no charge to the original retail purchaser. After one year from the date of purchase, the frame warranty covers replacement parts only and the original retail purchaser will be responsible for labor, packing and all shipping and transportation costs.

Fabric

- Fabric and vinyl are warranted against wear under normal care and condition. This does not cover shrinkage, pilling or fading due to chemical treatments or improper cleaning. Use of chemical treatment or improper cleaning invalidates the warranty.
- 2 year limited warranty on breathable leatherette.
- 1 year limited warranty on fabric.

Stitching – Limited One Year Warranty

Coaster warrants the stitching against slippage under normal use.

Cushions – Limited One Year Warranty

Coaster warrants seat cushion against defects and loss of foam resiliency, under normal use. Do not confuse normal softening and flattening that occurs in all foam products with actual loss of foam resiliency.

Genuine Leather – Limited One Year Warranty

- Leather will not tear under normal use.
- The finish will not peel from the leather.
- The finish will not show excessive cracks other than normal wrinkles from stretching.
- Natural markings such as scars, brands, grain variation, wrinkles, etc., will be considered normal characteristics and not construed as defects. Every hide has its own natural characteristics and no two are the same, so color variations may occur.
- Leather warranty does not cover damage, fading, improper use, damage due to excessive heat, cold or exposure or problems resulting from unapproved cleaning methods:
 - Do not use bleach, oily substances or strong detergent (including laundry detergents).
 - Keep ink, fluids, body oils, chemicals and sharp objects away from upholstery.
 - Exposure of leather to sunlight or extreme light sources may cause fading and damage.
 - Do not use any heat lamps or hair dryers on the leather.

BUNK BED WARRANTY

10 Year Limited Warranty

Coaster has a ten (10) year limited warranty on its patented extra duty reinforced brackets. These brackets are specifically designed for safety and are available exclusively on Coaster bunk beds. We will repair or replace any metal bunk with a defective bracket. This warranty is intended for the original purchaser and is intended for residential use only.

SWIVEL, GLIDER AND RECLINER

Swivel, Glider and Recliners – 5 Year Limited Warranty

Five (5) year limited warranty covers frame and mechanism. We will replace any frame or mechanism due to manufacture defects. This warranty is to the original purchaser. It is intended for residential use only.

Sleeper Mechanism – 2 Year Limited Warranty

COA, Inc. warrants to you, the original retail purchaser, all mechanisms used in sleepers for two (2) years of residential use from the date of purchase, to be free from defect in design materials and workmanship. COA Inc. will pay, within one (1) year from the date of purchase, reasonable and customary labor rates to repair or replace the defective parts and shipping costs from the retailer to and from COA, Inc., or a repair center designated by COA, Inc., at no charge to the original retail purchaser. After one (1) year from the date of purchase, the sleeper mechanism warranty covers replacement parts only and the original retail purchaser will be responsible for labor, packing and all shipping and transportation costs. This warranty does not apply to conditions caused by physical damage, improper use or normal wear and tear after the original sale.