

FLEXSTEEL - UPHOLSTERED FURNITURE WARRANTY

Flexsteel upholstered home furniture limited warranties apply to the original purchaser for the specified periods of time (see below), beginning the date the product is purchased from an authorized Flexsteel retailer. Flexsteel products used under normal, indoor residential conditions are warranted against manufacturing and material defects for as long as the product remains in the original upholstery and for as long as parts are available. For third-party warranties offered by other companies, contact those companies for further information.

LIFETIME LIMITED WARRANTY

Internal structures:

- Springs
- Wood frames
- Metal bases
- Reclining mechanisms
- Seat cushion foam
- Feathers

FIVE YEAR LIMITED WARRANTY

- Electrical components
- Mechanical components
- Sleeper mechanisms
- Sleeper mattresses

ONE YEAR LIMITED WARRANTY

- Finished wood
- Plastic components
- Metal components
- Battery packs
- Filling materials
- Pillow fiber filling
- Upholstery materials

EXCLUSIONS

Flexsteel products are not warranted against wear and tear or damage resulting from neglect, abuse, misuse, rental or commercial use, pets, extreme temperatures, exposure to sunlight, chemical treatments, excessive soiling, accidents or improper storage, care or cleaning. Please see the Care & Cleaning instructions for more information.



Flexsteel does not warrant the following:

- Normal fading, pilling, shading, wrinkling, shrinkage, stretching, wear and color loss of fabrics and leathers.
- In-store samples or product designated “as is” at the time of purchase.
- Minor differences between your furniture and in-store samples, printed materials and video or internet displays.

NOTES

The following are not considered defects:

- Color variations caused by lighting angles and markings displayed on fabrics such as velvets and silks.
- Leather stretching, oil absorption, patina development, color and grain variations, wrinkles, scratches, healed scars and other natural markings. Leather is a natural material, and each hide is uniquely enhanced by these characteristics.
- Slight softening and flattening of seat cushion foam and fibers as a result of normal use and aging. Under normal use and conditions, cushions may lose up to one inch of the original height standard of the cushion foam core within the first year of use.
- Loss of resilience in seat cushion feather filling, loft or crown. Regularly fluff and rotate cushions to redistribute materials and prevent uneven wear.
- Softening and flattening of ultra-soft back cushions with blown-in fiber filling as a result of normal use. Occasionally fluff these cushions to keep fibers evenly distributed and prolong softness.

CAUTION

- Use appropriate precautions to prevent young children and pets from playing on sleepers and reclining furniture. Always leave unoccupied reclining furniture in the closed, upright position to protect children and pets.
- Keep smoldering, smoking objects and open flames a safe distance from polyurethane foam to prevent furniture fires.