

## JACKSON FURNITURE - WARRANTY INFORMATION

Thank you for choosing JACKSON Upholstered Furniture. You have made an investment in lasting quality which will bring you many years of enjoyment and comfort. Please read the terms of the JACKSON limited warranty coverage carefully. Retain your proof of purchase to substantiate your claim in the event warranty service is required. For any service claims, please contact the dealer where product was purchased. Jackson Furniture will supply the part(s) either under warranty or at cost, as long as they are available. After one (1) year, the labor and parts shipping costs will be the responsibility of the consumer.

### FRAME – LIMITED LIFETIME WARRANTY

The frame, upholstered in the original fabric under normal use and conditions, is warranted to the original purchaser against manufacturing defects for the lifetime of the product.

### SPRINGS – LIMITED LIFETIME WARRANTY

The spring units of Jackson Upholstered products are warranted against breakage due to defective material or workmanship for the lifetime of the product.

### RECLINING MECHANISM – LIMITED LIFETIME WARRANTY

Recliner mechanisms are warranted against breakage due to defective material or workmanship for the lifetime of the product.

### SLEEPER MECHANISM – ONE (1) YEAR WARRANTY

Sleeper mechanisms (all metal parts) are warranted against breakage due to defective material or workmanship for a period of (1) one year.

### COMFORT COIL SEAT CUSHIONS – FIVE (5) YEAR WARRANTY

Jackson upholstered products feature the Comfort Coil Seat Cushion offering superior seating comfort. Cushions are warranted for five (5) years against loss of resiliency. The loss of resiliency should not be confused with a slight softening and flattening of the fiber and foam that will occur because of normal use and aging.

### ALL OTHER PARTS – ONE (1) YEAR WARRANTY

All other parts not specifically listed as being warranted are covered under a (1) one-year limited warranty against defective material or workmanship. This warranty is limited to repair or replacement of the defective part such as decorative wood trim, table tops, latches, shields and hinges.

### THE WARRANTY DOES NOT INCLUDE:

- Any defect in upholstery fabrics. There is no warranty on vinyl, leather or fabric against wearing, fading, pilling, stretching, dye lots, natural markings or splitting.



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- Any condition resulting from incorrect or inadequate maintenance, cleaning or care.
- Any condition resulting from other than ordinary residential wear or from any use for which the product was not designed.