

JUSTICE - WARRANTY

FOAM CUSHION CORES

Collapsing or loss of foam resiliency should not be confused with softening. Foam cores "soften" as a result of normal use as does flattening styles with fiber tops.

To ensure longer life, cores should be turned or flipped occasionally.

Bag backs, or polyester fiber filled backs, which give a luxurious sit, will pack to some extent.

This characteristic is not a defect and the fibers can be separated by hand and refluffed to near new condition.

FABRIC

No standard warranty exists for fabrics. However, we do look at unusual issues on a case-by-case basis. Such as mill flaws, improper weave, etc.

WE DO NOT WARRANTY FABRIC AGAINST:

- Fading
- Pilling
- Seam slippage and shrinkage
- Stretching
- Wear
- Stains
- Holes

Please note: AFTER MARKET TREATMENTS or PROTECTORS are not recommended by the fabric mills and void any claim that may otherwise be valid.

Normal everyday use WILL NOT produce ripping, tears, or shredding. To ensure a longer life of your cushion covers, they need to be rotated and flipped occasionally.

CUSHION COVERS

- Replacement cushion covers will be sent out on a charge basis. When the old cushion covers are returned to Justice, they will be sent to the fabric mill for evaluation. If the mill determines a fabric defect or failure, a credit will be issued to you.
- Please note: The fabric mills will not guarantee fabric when an aftermarket treatment or protector has been applied.

- Leather cushion covers will need to be repaired at Justice. Leather covers will not be sent out on charge/credit basis.

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- Replacement cushion cores will be sent out on a charge basis. After the old cores are returned to Justice, they will be tested to see if they are in range of our specifications. If the test shows that they are in range, the charge will stand. If the cushions test out of range we will credit you immediately.

MECHANISMS

- Mechanisms will be handled with the same procedure as cushion cores and cushion covers. We will send out the mechanism on a charge basis. If the mechanism is within the three year time period we will issue credit to you when the mechanism is returned to Justice and not determined to have been abused.

FRAME AND SPRINGS

- All frame and spring problems will be brought back to Justice for repair. Any local repairs made to a Justice frame or spring may void the warranty.

ALL OTHER REPAIRS

- All other repairs will be handled on a case by case basis. Based upon their evaluation, a pick-up may be scheduled or they may authorize a local repair.

If you have a problem, simply notify the dealer from whom you purchased the furniture. Justice Furniture agrees to repair the problem, without charge, except for transportation cost. Justice can normally pick up at the dealer's place of business for no charge and usually return it within 10 weeks. We reserve the right to substitute materials or products of equal quality. To qualify for a repair, the furniture must be in good condition, except for the structural defect to be remedied, and not otherwise damaged. This warranty extends only to the original purchaser.

No other warranty exists, either implied or expressed. Some states do not allow limitations or exclusions on implied warranties, so these limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

No standard warranty exists for fabrics. Justice does, however, monitor fabric quality in-plant and buys from reputable fabric mills only. Caution: After-market treatments, stain repellents, steam cleaning and overuse of fabric fresheners will accelerate wear and are not recommended by fabric mills.