

## KLAUSSNER FURNITURE - WARRANTY INFORMATION

To obtain warranty service you must contact the original furniture retailer from whom you purchased the product and provide the serial number and proof of the original purchase. Furniture purchased under conditions of "as-is", floor model, or second hand, is not covered under Manufacturer's warranty. Extended or additional warranties are not the responsibility of the manufacturer.

### FRAMES – LIFETIME LIMITED WARRANTY

The frame, upholstered in the original fabric under normal household use and conditioning, is warranted to the original residential purchaser against defects in materials and workmanship for the lifetime of the product.

### SPRINGS – LIFETIME LIMITED WARRANTY

The Manufacturer warrants to you that the spring construction in this product is free from defective material and workmanship for the lifetime of the product to the original residential purchaser under normal household use and conditioning.

### RECLINING MOTION MECHANISMS – LIFETIME LIMITED WARRANTY

The Manufacturer warrants to you that reclining motion mechanisms will be free from defective materials and workmanship throughout the serviceable life of the original fabric cover of the recliner. Inclinor, swivel, and glider mechanisms will be free from defective materials and workmanship for a period of two (2) years from the date of purchase under normal household usage.

### ELECTRICAL – 1 YEAR

The Manufacturer warrants to you that all electrical products will be free from defective materials and workmanship for a period of one (1) year from the date of purchase under normal household usage.

### STANDARD SEAT CUSHIONS – 1 YEAR

The Manufacturer warrants all standard seat cushions against abnormal loss of foam resiliency for one (1) year from the date of purchase to the original residential purchaser. Do not confuse normal softening that occurs in all foam with actual loss of resiliency. The Manufacturer offers several different styles of cushioned seating to achieve the desired comfort and appearance. Seat and back cushions will conform to its user with use and aging. All fiber and fiber foam combinations should be fluffed regularly to retain even distribution of fibers. To keep your new purchase in best condition, we suggest vacuuming and, if reversible, turning the cushions over on a regular basis for prolonged cushion life.

### FABRIC – 1 YEAR



The Manufacturer warrants all standard seat cushions against abnormal loss of foam resiliency for one (1) year from the date of purchase to the original residential purchaser. Do not confuse normal softening that occurs in all foam with actual loss of resiliency. The Manufacturer offers several different styles of cushioned seating to achieve the desired comfort and appearance. Seat and back cushions will conform to its user with use and aging. All fiber and fiber foam combinations should be fluffed regularly to retain even distribution of fibers. To keep your new purchase in best condition, we suggest vacuuming and, if reversible, turning the cushions over on a regular basis for prolonged cushion life.

### LEATHER – 1 YEAR

On all 100% top grain cowhide leathers and top grain leather/vinyl splits, the Manufacturer warrants the leather against splitting and tearing for one (1) year from the date of purchase under normal household usage. Zippers and stitching are warranted for one (1) year against failing. Visible defects such as rubs, tears or holes should be reported to the retailer within 30 days after receiving the product.

### EXCLUSIONS

This warranty does not include coverage for natural markings, wrinkling, stretching, or variations in grain or color. These are nature's signatures and prove the authenticity of the leather. These distinguishing marks should not be considered defects.

Claims due to cuts, burns, pet damage, damage caused by contact with rough or sharp objects or damage from acts of God are excluded from this warranty. This warranty also does not cover spills such as acid, dyes, wine, solvents, any corrosive chemicals, ink, paint or body fluids.

The following will void this warranty: evidence of excessive soiling, improper cleaning, abuse, negligence, treating the leather with chemical products applied by the retail dealer or the consumer, as well as fading due to exposure of the leather to the sun, extreme heat or bright lights.