

ULTRA COMFORT - WARRANTY

Ultra Comfort will, at its option, repair and/or replace the defective parts and/or components provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer; have not been damaged in transit or handling, and/or have not been altered or repaired by unauthorized representatives. This warranty does not include costs for unnecessary service calls, i.e., service calls solely for the purpose of educating the consumer about the product, or finding an unsatisfactory power connection, etc. Exceeding the weight capacity of the chair (published in each owner's manual) will void all warranties.

Ultra Comfort will pay standard shipping rates on all warranted parts for the first year. The consumer will be responsible to pay cost for transportation, handling and packaging of the parts or components beyond the first year. Ultra Comfort shall not be responsible or obligated to pay for any costs or expenses for examination/inspection of any Warranted parts. Travel expenses are not covered under the warranty. All repairs and labor rates must be approved by Ultra Comfort before service is provided. Any repairs by unapproved or unauthorized representatives will void all warranties.

COVERED UNDER WARRANTY

- Scissor Mechanism and Recliner Bar are covered under a Lifetime Warranty
- Wood Chair Frame and Lift Frame are covered under a Lifetime Warranty.
- Electrical Parts are covered under a three (3) year warranty.
- Fabric, Foam and Pocket Coils are covered under a one (1) year warranty.
- Service and Labor charges are covered for one (1) year on all manufactural defects.